

# General terms and conditions of use – Version 1.3

ThyssenKrupp Steel Europe AG provides a web application (**SteelOnline**) which enables registered customers to purchase steel products directly from ThyssenKrupp Steel Europe AG and use order tracking services.

In order to use SteelOnline, you need to:

- be a registered partner (the **customer**) and
- accept the following Online General terms and conditions of use of ThyssenKrupp Steel Europe AG (the **terms and conditions of use**) as well as in case of transactions the respective terms and conditions of sale and delivery of ThyssenKrupp Steel Europe AG (the **terms and conditions of sale**)

## 1. Registered customers

In order to register for the use of SteelOnline the customer files a registration application.

The prerequisite for registration and use of transaction services in SteelOnline is the deposition or proof of sufficient collateral (e.g. commercial loan insurance) by the customer.

In order to register, the customer must submit an application to the Team E-Business/EDI. As part of the registration, the customer must confirm these terms and conditions of use. Once ThyssenKrupp Steel Europe AG has successfully validated and approved the application, the customer will receive his automatically generated access data by email. The customer can access SteelOnline using a combination of a **user name** and a **password**. Access to transaction applications requires the entry of a supplementary **password for sales activities**. Each customer can register for SteelOnline him-/herself and receives a **user name**, an alphanumeric **password** and a **password for sales activities** with the confirmation from ThyssenKrupp Steel Europe.

The customer accepts the terms and conditions of use of SteelOnline by actively acknowledging them when registering.

ThyssenKrupp Steel Europe AG reserves the right to reject a customer registration application at its own discretion or to restrict/exclude customer use of the site at any time, and to amend these terms and conditions of use at any time. Amended terms and conditions of use will be made available to customers via SteelOnline.

## 2. General provisions

2.1.1 Only those customers registered and approved by ThyssenKrupp Steel Europe AG are authorized to use SteelOnline.

2.1.2 Through the use of the sales applications for the purchase of material, the customer accepts each terms and conditions of sale and delivery of ThyssenKrupp Steel Europe AG unrestrictedly in its (respective) current version. The (corresponding) terms and conditions are available to the customer on the website of SteelOnline.

2.1.3 The customer is obligated to keep his **user name**, **password** and **password for sales activities** (only for transaction applications) confidential at all times and to only pass these on to employees he has authorized to use SteelOnline. The customer shall be fully liable in the event that, through his actions or negligence, persons not authorized by him or third parties are able to use the **user name**, **password** and/or **password for sales activities**.

2.1.4 SteelOnline strives to be available 24 hours a day and 7 days a week. However, specific sales events such as auctions only take place over a limited period of time. More information can be obtained on the SteelOnline homepage. ThyssenKrupp Steel Europe AG shall not be liable for any damages caused by the interruption, inaccessibility or closure of SteelOnline applications. The customer shall be responsible for maintaining all necessary equipment required to access the internet and the site.

### **3. Data protection/Confidentiality**

#### **3.1 Data protection**

ThyssenKrupp Steel Europe AG shall electronically save and process the data received from the customer as part of the registration and transaction processes. The customer shall consent to this.

#### **3.2 Confidentiality**

ThyssenKrupp Steel Europe AG shall use the aforementioned data for its own purposes and it also shall be entitled to pass the data on to other ThyssenKrupp group companies.

Translation: The German version has priority

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