

Quality policy of thyssenkrupp Steel Europe AG

The ultimate aim: excellent customer orientation with high cost effectiveness

Our customers decide the success of our products and services and thus the future of the company. The requirements of the customers are therefore our thoughts and actions. In order to achieve a high level of cost effectiveness, we pursue a continuous reduction of external and internal quality costs with the aim of completely avoiding defects and product risks, or detecting them as early as possible.

Our principle - Everyone is responsible for the quality of their activities

Our aim is to promote and demand a culture of consistent, holistic quality across all levels and functions, from the manager to the individual employee.

Our claim - innovation and continuous improvement of our products and processes

We offer our customers innovative high-tech steels and set standards in surface and processing technologies. Through our intensive development work and the continuous improvement of our products and processes, we create a basis for our continued sustainable success and competitiveness. This claim is also to be lived up to by our suppliers.

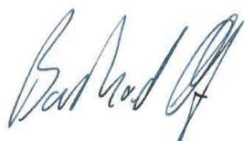
Our employees - The embodiment of the know-how of our company

Our employees are our most important resource. That is why we attach great importance to the promotion of young talent and the further education of our qualified and motivated employees. The health and safety of our employees is a top priority.

We live common values

We respect cultural differences and national peculiarities and maintain a trusting and open communication with our customers, employees and business partners. We set ourselves high standards for resource-saving and sustainable steel production and thus assume responsibility for society and the environment.

The Executive Board August 2020



Bernhard Osburg



Carsten Evers



Markus Grolms



Dr. Arnd Köfler