

The health of our guests and staff is extremely important to us, for which reason we are playing our part towards containing the coronavirus by applying a hygiene and physical distancing plan during the plant tour. Please support us by likewise complying with these measures. The general provisions on hygiene set down in the Coronavirus Protection Ordinance (*Coronaschutzverordnung - CoronaSchVO*) – in the version valid from May 30, 2020 – apply via the additional measures listed here.

Entry

Entry to the thyssenkrupp Steel plant site is subject to what in Germany is called the “3G rule”, i.e. entry is restricted to persons presenting verification that they are fully vaccinated against or have recovered from Covid-19 or who present verification of a negative PCR or antigen rapid diagnostic test result obtained no more than 48 hours previously. Visitors must present such verification upon arrival in the Visitor Center. Please stay at home if you have symptoms such as a cold, shortness of breath and/or fever.

Face mask requirement

Persons entering the Visitor Center are required to wear a surgical face mask. This face mask requirement applies for the entire time you are here – in the Visitor Center, on the bus and in the plant facilities.

Physical distancing regulations and headcount restrictions

It's best to keep your distance. On our plant premises, too, people are required to keep a distance of 1.5 meters from others. This is why the routes to take are indicated by floor markings and retractable barriers. No more than 10 people are allowed to be in the foyer at the same time. Please follow the additional instructions given by our staff concerning admission.

Data collection

We are currently obligated to document our guests' contact details and times of stay for the purposes of monitoring the coronavirus pandemic. We therefore kindly request you to register yourself on the provided list.

Protective equipment

The requisite protective equipment for the plant tour – consisting of a hard hat, goggles (also required for spectacle wearers) and wireless tour guide system – is of course disinfected before and after each instance of use.

Guidelines for the bus on the factory premises

Passengers in the bus must keep a minimum distance of 1.5 meters from others and wear a surgical face mask. We and the bus operators are required to draw up a seating plan which must be adhered to throughout the tour.

Sanitary facilities

The sanitary facilities in the Visitor Center are likewise subject to restrictions on the number of people allowed inside. Soap and disinfectant are available. The facilities are cleaned continuously.